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What to Expect at Your Upcoming Dental Appointment

We are excited to welcome you back to our office! Fernwood Dental has always had strict infection control guidelines and used personal protective equipment (PPE); however, in light of the COVID-19 Pandemic we have instituted additional protocols. Here is a preview – we will help you through them when you arrive.

Key Principles

- ⇒ Limit the number of people in the clinic at any given time
- ⇒ Thorough screening
- ⇒ Minimize the number of surfaces touched in the office
- ⇒ Keep appointments simple and streamlined
- ⇒ Maintain physical distancing as much as possible

Before your appointment:

- If possible, wear a mask to your dental appointment
- Come by yourself. If you require a companion, please let us know ahead of time
- Review and sign consent form on our website fernwooddental.com and return to our office by email
- We will review COVID-19 screening questions as well as your medical history over the phone
- Review our office's safety plan on our website for a detailed description of the measures we are taking to keep everyone safe

When you arrive:

- Please silence your cell phone and store it away. Please minimize the number of personal belongings you bring into the clinic.
- We will ask you to use hand sanitizer
- We will confirm you are symptom-free
- We will take your temperature and escort you into a room
- We will ask you to rinse with 1% hydrogen peroxide mouthwash

During the appointment:

- You might find there is less talking and more “doing” than usual. This is to minimize the length of your appointment in the operatory, where it is not possible to maintain 2-meter distancing between you and the dental team
- We may look different as we will be wearing enhanced PPE

After the appointment:

- We encourage touchless payment, if possible
- As we will have a limited opportunity for discussion in office, we are happy to answer any questions/concerns related to your oral health, your treatment plan, and/or estimates over the phone.